

MINUTES OF THE HEALTHIER COMMUNITIES SELECT COMMITTEE

Thursday, 2 November 2023 at 7.00 pm

IN ATTENDANCE: Councillors Chris Best (Chair), Aliya Sheikh (Vice-Chair), Peter Bernards, Laura Cunningham, John Muldoon and Carol Webley-Brown and

ALSO JOINING THE MEETING VIRTUALLY: Councillor Rudi Schmidt

APOLOGIES: Nigel Bowness (Healthwatch Lewisham)

ALSO PRESENT: Councillor Jacqueline Paschoud, Tom Brown (Executive Director for Community Services), Heather Hughes (Assistant Director, Complex Care & Learning Disabilities), Jacob Walsh (Joint Commissioner), Joan Hutton (Director of Adult Social Care), Dave King (Chief Executive, Brighter Horizons) and Marsh Stitchman (Director, Lewisham Speaking Up), Sarah Upton (Member of Public) and Nidhi Patil (Scrutiny Manager)

ALSO PRESENT VIRTUALLY: Kenneth Gregory (Director of Adults Integrated Commissioning) and Catherine Mbema (Director of Public Health)

NB: Those Councillors listed as joining virtually were not in attendance for the purposes of the meeting being quorate, any decisions taken or to satisfy the requirements of s85 Local Government Act 1972

1. Minutes of the meeting held on 6 September 2023

- 1.1. RESOLVED: that the minutes of the last meeting be agreed as a true record.
- 1.2. The Chair noted that under point 5.6 in the minutes, it was agreed that an informal meeting would be arranged for the Committee members and officers to further consider the Healthcare & Wellbeing Charter's content. The Chair confirmed that this meeting had been arranged and was mentioned in the Committee's work programme.
- 1.3. The Chair also noted that under point 6.1, it was discussed that the South London and Maudsley NHS Trust (SLaM) would be invited to the November 2023 Committee meeting to present the agenda item on improving our mental health provision. However, this agenda item had been deferred to the January 2024 meeting of the Committee.
- 1.4. Point 6.2 of the minutes noted the suggestion to invite Lewisham Speaking Up to this meeting for discussion on the agenda item - Learning Disabilities Implementation Plan. Pursuant to this, the Chair welcomed Marsh Stitchman from Lewisham Speaking Up and Dave King from Brighter Horizons.

2. Declarations of interest

- 2.1. Councillor Jacq Paschoud, attending under standing orders, declared a personal interest as she had a close family member in receipt of a care package from Lewisham Social Care.

3. Lewisham Learning Disabilities Implementation Plan

Heather Hughes (Assistant Director, Complex Care & Learning Disability) and Jacob Walsh (Joint Commissioner) introduced the report. The following key points were noted:

- 3.1. The Implementation Plan was made up of a set of statements of intent, with a list of actions. Officers recognised the need for- clear statements of outcome, responsible officers, financial implications & timescales to be listed against each action.
- 3.2. The public consultation survey on the Learning Disabilities Implementation Plan was live from 13/09/2023 to 24/10/2023 and received 16 responses. Officers were disappointed with the low response rate but not surprised, as they acknowledged that the Council needed to do some work to win the trust of carers.
- 3.3. The public consultation survey had a range of qualitative questions. Officers shared the responses to these questions with the Committee via a PowerPoint presentation.
- 3.4. Along with the online consultation survey, 3 face-to-face sessions were also arranged to get feedback on the Implementation Plan. However, attendance at these was also low. Additional actions from these face-to-face sessions that weren't included in the Implementation Plan, were included at the end of the PowerPoint presentation to the Committee.
- 3.5. It was discussed that a significant portion of funds was spent on 24-hour residential supported living services compared to community services directly supporting family carers. To achieve a more strategic outcome, there was a need to shift this expenditure.

The Committee members were invited to ask questions. The following key points were noted:

- 3.6. The Committee acknowledged the day care centre offer positively but also recognised that the offer needed to be improved. Particularly, the Ladywell Centre was mentioned which the Committee had visited in August 2023. A cohesive corporate approach was required for enhancing the day centre offer as collaboration with officers in the regeneration department was crucial to making improvements to the physical estate of the day centres. It was discussed that these centres provided services that were important to the community.
- 3.7. Councillor Jacqueline Paschoud mentioned that she had shown up for one of the in-person consultation sessions in the Civic Suite but had found no one there. Officers confirmed that they were present at the venue in advance for the in-person session but apologised for the confusion that had led to this missed engagement opportunity.
- 3.8. The Council had invested in travel training and was making sure that anyone who could be supported to travel independently was being referred to that scheme. With the impact of Covid-19 and increasing demand from children's services, adjustments to transport were necessary. To optimise

- budget utilisation and make the best use of in-house assets, the decision was made to implement double running of buses- first for home-to-school services and then for adults. It was noted that the late start and finish time for the council run services was maintained.
- 3.9. In recognition of the consultation feedback that the borough as a whole needs to be more accessible and supportive, it was discussed that a public awareness and education programme should be developed (like the Dementia Friendly programme) to create greater awareness and to take proactive steps to make people with a learning disability more accepted as full citizens of the borough.
 - 3.10. It was noted that the Mulberry centre was covered in graffiti. Officers confirmed that they would report this to colleagues in environmental services so that work could begin on removing the graffiti.
 - 3.11. While recognising that the Plan set out a positive direction of travel, a Committee member expressed that they would like to see a risk register alongside the outcomes and actions.
 - 3.12. It was discussed that the plan should make reference to schools, education and the journey from school aged education to further education offers for young people with learning disabilities.
 - 3.13. The Committee highlighted paragraph 8.6 and the difficulties around sourcing capital, endorsing the need to go into partnership and also to be more creative about how we develop opportunities.
 - 3.14. High-level of vacancies in 24-hour services for individuals with a learning disability within the borough was observed.
 - 3.15. Generally, approximately 700 individuals with a learning disability received services at any one time. This figure encompassed those individuals receiving council-funded services under the Care Act, alongside others utilising the preventive or universal services like adult learning. Of this 700, around 500 individuals resided in their own homes, including supported living arrangements or with family members.
 - 3.16. Emphasis was placed on the necessity for a more explicit focus on delivering person-centred approaches to support employability, coupled with the establishment of specific employment growth targets. This was especially crucial, considering the potential number of individuals not meeting eligibility for funded care.
 - 3.17. Acknowledging the emphasis on skills development, a Committee member sought additional insights into implemented interventions and the corresponding outcomes.
 - 3.18. The low engagement in the consultation was discussed. It was noted that, although the formal consultation period had ended, officers would continue to actively seek the views of families of people with a learning disability and people who did not meet eligibility for funded care. This would include both individual direct contact and also extending opportunities to meet at weekends.
 - 3.19. A Committee member praised the richness and depth of the qualitative responses to the online consultation survey along with suggesting that sending out a paper copy of the survey would have helped further increase the response rate.

3.20. Dave King, Chief Executive of Brighter Horizons and one of the Directors at Ignition brewery addressed the Committee and raised the following points:

- The revised transport offer was cheaper and offered Brighter Horizon more control which in turn meant that the families had more control. The new transport offer had proved to be a positive outcome for families once the initial adjustment period had finished.
- While the Plan lacked quantifiable actions and deadlines, it was acknowledged that it was ambitious. It was noted that parents and carers, though desiring more, found nothing detrimental in the Plan. The emphasis on supporting carers, access to weekend activities, and workforce sustainability was commendable.
- The sense of collaboration amongst providers was highlighted, contrasting with concerns about a marketplace approach.
- The Plan prompted a shift in thinking, but it didn't provide any details about how that was going to happen. The general direction of travel was promising but there was some scepticism around plan delivery.
- Recognising the time constraints of carers, there was a need to address how to resource them for meaningful engagement in co-production.
- It was noted that the Plan didn't address the point of entry for people entering the care system and how that can be a difficult process.
- Third sector not-for-profit providers had creative ways of finding funding support and there was a need for collective and collaborative efforts between the Council and third sector providers to secure funding.
- People that Brighter Horizon support wanted 3 outcomes- the need for respite, someone they can talk to who knows their case and fair compensation for those caring for their children.
- A poignant service user story was shared that illustrated the positive impact of providing the necessary support and entrusting individuals with learning disabilities, resulting in their flourishing.

3.21. Marsh Stitchman, Director of Lewisham Speaking Up (LSU), addressed the Committee and raised the following points:

- LSU conducted an independent consultation on the Implementation Plan, revealing some cynicism about- words versus action. However, overall, people supported the ambitious plan, agreed with the 7 priorities and were keen to see where it leads.
- Considering the Plan from a rights-based organisation perspective, LSU emphasised the need to address the estimated 6000 people with learning disabilities in the borough by the next year. Some individuals approaching LSU had no access to care services, lacked family support, and lived in isolation, reaching out only in crisis situations.
- Difficulties that people with learning disabilities experienced while trying to access mainstream services were concerning. LSU had met with Cllr Will Cooper, the Cabinet Member for Housing

Management and Homelessness, to discuss access barriers for people seeking to contact housing services, council tax services, and housing benefits.

- LSU's consultation highlighted the importance of awareness raising, especially as individuals with learning disabilities felt like they didn't quite fit in and didn't feel welcome while accessing some services. The Council needed to play an important role in raising awareness among public and also within its own officers and colleagues.
- LSU expressed interest in the alignment of the Plan with the Lewisham Disabled People's Commission report and the Autism Strategy, emphasising the interconnected nature of these three documents.

3.22. During the meeting, a member of the public shared a personal experience:

A gentleman, having received care services for 30 years, expressed his desire to transition to independent living. Despite being close to bidding for his own accommodation, the Council had removed him from the housing list due to the absence of specific medical issues, such as difficulty using staircases, impacting his eligibility for housing. The individual conveyed his distress and disappointment at this decision and treatment by the Council.

3.23. Another member of public shared her lived experience. She stated that her daughter had complex needs and that the transition from children services to adult services had been difficult. Her worries centred around a sub-par day centre offer with insufficient staffing and low wages for the staff. She shared that her daughter had to wait 2 years to find a day centre and was not getting much use out of it. She criticised inadequate funding for complex needs services, underscoring the limited impact of parents' voices in the process.

3.24. It was recognised that there was a need to cease silo working and that fostering collaboration and maintaining open communication channels across various Council departments was crucial for achieving holistic outcomes.

3.25. The Committee strongly endorsed the importance of the Council's role in leading partners to work together to deliver this plan and the Learning Disability Agenda generally.

RESOLVED:

- that the report be noted, along with the comments made by the Committee.
- that the ambitions of the Learning Disability Implementation Plan be noted, and its seven priority areas be agreed.
- that an informal meeting be arranged for members to further discuss the seven priority areas and the associated actions before this plan goes to Mayor & Cabinet.
- that the annual report associated with this plan, meant to be presented at the Lewisham Care Partnership, also be presented at the Healthier Communities Select Committee annually.

4. BLACHIR and Lewisham Health Inequalities and Health Equity Programme - Update

Catherine Mbema (Director Of Public Health) introduced the report. The following key points were noted:

- 4.1. The BLACHIR report outlined seven key themes for action along with 39 opportunities for action.
- 4.2. A mapping exercise revealed that out of these 39 opportunities for action- 2 were already being fully progressed from existing initiatives, 13 opportunities for action had started to make progress and 24 opportunities did not have any action mapped against them yet.
- 4.3. Social Inclusion Recovery Group (SIRG) had been appointed as a community partner to support the implementation of these opportunities for action locally.
- 4.4. SIRG was already actively engaging with the community and had established an advisory group of six Voluntary Community Sector (VCS) organisations.
- 4.5. The Lewisham Health Inequalities and Health Equity Programme 2022-24 had eight concurrent and intersecting workstreams. Each of these workstreams had specific projects being delivered, most of them in partnerships. The opportunities for action being implemented through each workstream and the specific details about the different projects were listed in the report to the Committee.
- 4.6. The two-year Health Equity Fellowship Programme involved the recruitment of 6 PCN Health Equity Fellows (one per PCN- Primary Care Network) who had received in-house training and masters-level modular training by King's College London (KCL).
- 4.7. During the Covid-19 pandemic, there was a Covid-19 Community Champions programme which had now transitioned into the Lewisham Health and Wellbeing Champions programme.

The Committee members were invited to ask questions. The following key points were noted:

- 4.8. The Up! Up! Programme, which was a tailored weight management service for Black African and Black Caribbean residents, had been proven to be a great success.
- 4.9. The Committee enquired about the aspiration for the next phase of the community champions, highlighting the effectiveness of engaging with more community members through local assembly meetings. While clear targets for the community champions didn't exist yet, the possibility of reviewing progress after a year was discussed to identify successful strategies and areas for improvement.
- 4.10. A member of the Committee attended the Black VCS Expo event that had taken place on the 13th of October 2023 and reported that the event was very informative and well attended.
- 4.11. It was discussed that the provision of culturally sensitive services was important.

- 4.12. A Committee member raised concerns about the potential disproportionate offering of C-sections to certain communities. Lewisham's active Maternity Voices Partnership, linked to the maternity services and incorporating lived experiences, was acknowledged. It was noted that officers would convey this concern to the partnership and respond back on this matter.
- 4.13. It was acknowledged that 2 years was a short time-frame for a programme of this scale, but that this timeframe was set based on funding availability. If the programme could demonstrate positive outcomes, it could make a case for future funding and continued investment.
- 4.14. A member of the Committee suggested that the Committee would be interested in hearing more about the system in place for evaluating the work in this programme.
- 4.15. A Committee member noted that Catherine Mbema (Director of Public Health) attended the Ladywell assembly where her presentation was very well delivered and well received. Other members of the Committee invited Catherine to the local assemblies in Crofton Park and Sydenham.
- 4.16. It was noted that where possible, people were being signposted to existing universal services that were underutilised, for example the cancer screening service.

RESOLVED:

- that the progress made in the implementation of recommendations from BLACHIR, and the progress of the Lewisham Health Inequalities and Health Equity Programme 20-24 be noted.

5. Adult Social Care- Performance Highlights

Joan Hutton (Director of Adult Social Care) and Tom Brown (Executive Director of Community Services) delivered a PowerPoint presentation to the Committee. This presentation included a review of the Adult Social Care performance data and also gave an overview of the Adult Social Care survey 2022/23 data. This was followed by questions from the Committee members. The following key points were noted:

- 5.1. The number of home care service users had increased which meant there were more individuals with complex needs. However, the number of care hours being delivered appeared to be reduced because of the implementation of the 'Maximising Wellbeing at Home contract' and as part of that some individuals opting for direct payments.
- 5.2. It was noted that in most cases receiving care at home was the best outcome for individuals, nevertheless it was not always cost effective.
- 5.3. Officers had observed some long-term trends in the performance data:
 - The number of carers needing support was increasing and the need to do more work with unpaid carers was very clear. There was a new contract in place to enable this and work was being done to actively support carers.
 - Adult Social Care was receiving an increasing number of referrals from colleagues in Mental Health and Housing.

- The number of contacts with the service were gradually increasing.
 - With reduced length of stay in the hospital, the complexity of hospital discharges was increasing. The healthcare system was under strain and individuals were coming out of the hospitals with high level of needs.
- 5.4. The data on the hours of care delivered showed a reduction which was achieved through productive and efficient use of the enablement service. The ‘Empowering Lewisham’ programme had enabled the maximisation of opportunities for independence for individuals.
- 5.5. A member of the Committee expressed concerns about the changes introduced by the ‘Right Care Right Person’ model. It was discussed that the agenda item on ‘improving our mental health provision’ coming to the Committee’s meeting in January 2024, would provide a better opportunity to have a discussion around this issue.
- 5.6. The Adult Social Care survey data 2022-23 was nationally produced and available on the NHS digital website. Some survey responses could be filtered based on the ethnicity of respondents.
- 5.7. In light of this discussion around performance data, the Committee noted that more work needed to be done on the Council’s website to improve its accessibility.
- 5.8. It was noted that the performance data was very reassuring and proved that the Council was providing a quality service.
- 5.9. Officers acknowledged that more work was needed to make all services culturally sensitive and that this was a high priority.

RESOLVED:

- that the Adult Social Care performance highlights be noted along with Committee’s comments that the data was promising and reassuring.
- that the need for additional work on the Council’s website to enhance the accessibility of available information be noted.

6. Select Committee Work Programme

6.1. The Committee briefly discussed the agenda for its January 2024 meeting.

RESOLVED:

- that Empowering Lewisham Programme’s final report be added to the Committee’s work programme for the March 2024 meeting agenda.
- that the agenda for the next Committee meeting on the 10th of January 2024 be agreed.

The meeting ended at 9.24pm.

Chair: _____

Date: _____